

# ALLISON GALLANT

Communication Design  
Human-Computer Interaction  
Cognitive Psychology

541.740.7755

agallant@andrew.cmu.edu  
www.allisongallant.com

**current address:**

147 N Craig Street #48  
Pittsburgh, PA 15213

**permanent address:**

5960 NW Wildview Place  
Corvallis, OR 97330

## EDUCATION

### Carnegie Mellon University

Pittsburgh, Pennsylvania  
BHA and BHCI, May 2008, *QPA: 3.73*  
Masters HCI, December 2008, *QPA: 4.0*

## PROFESSIONAL EXPERIENCE

### Design Lead for HCI Capstone Project

Carnegie Mellon Human-Computer Interaction Institute | *January 2008 – August 2008*

Designed an enterprise-level information sharing solution geared towards the incoming millennial employees. For more information, go to <http://forte.allisongallant.com>

### User Experience Intern

Hillcrest Laboratories, Inc. | *May 2007 – August 2007*

Designed and documented over 30 screens and wrote specifications for their integration and use. Led several Think Aloud user studies to validate designs.

### Graphic Design Assistant

Institute for Complex Engineered Systems | *October 2006 – May 2007*

Worked both independently and collaboratively to design clients' websites. Helped test usability of new website designs and participated in a logo redesign process.

### Design Consultant

Envivial, LLC | *March 2006 – November 2006*

Designed the corporate identity for a start-up company. Tasks included designing and coding the company website and creating logos, business cards brochures, banners and posters.

### Personnel Manager / Computer Consultant

Carnegie Mellon Computing Services | *September 2004 – present*

Organized hiring, training, scheduling, annual reviews and the weekly mentoring of more than 50 employees. Also responsible for supporting a wide range of hardware and software and handling user questions.

### Layout Manager

Tartan Newspaper | *August 2005 – May 2006*

Worked within strict weekly deadlines and in a high pressure environment. In charge of ensuring consistency across 5 sections of the newspaper. Trained and managed a staff of 15 students.

### Multimedia Intern

Pathworks, Inc | *June 2002 – December 2004*

Developed multimedia products for various clients, including Oregon State University. Produced interactive software for training and informing general audiences.

## SKILLS

### Software

InDesign  
Photoshop  
Illustrator  
AfterEffects  
MS Office  
Flash  
Actionscript 3  
Dreamweaver

GoLive  
Director  
FinalCut Pro  
Premiere  
HTML + CSS  
Javascript  
VB.net  
Java

### HCI Methods

Rapid Prototyping  
Contextual Inquiry and Design  
Keystroke-Level Model  
Heuristic Evaluation  
Cognitive Walkthrough  
Think Aloud